

# Occupational Health – The Financial Case

Programme and speakers- 7 November 2012



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## Programme

- 10.00 **Registration of delegates**
- 10:30 **Welcome by Richard Price**
- 10:45 **The ORR occupational health programme**  
Dr Claire Dickinson (ORR Programme Manager)
- 11:10 **The benefits from managing occupational health and wellbeing**  
Dr Steve Boorman (Abermed)
- 11:50 **The cost savings from in house primary care**  
Dr Olivia Carlton (TfL)
- 12.20 **A collaborative way ahead – The RSSB OH Project**  
Darryl Hopper (RSSB)
- 12:40 **Q&A Panel chaired by Chris Hext (Network Rail)**
- 13:00 **Lunch**
- 14:00 **Civil liability –it’s cheaper to manage the issue than face a claim**  
Nick Sutton (DWF)
- 14:30 **Post incident stress management**  
Lynne Milligan (ATW)
- 15:00 **PPE – one size does not fit all...**  
Steve Crofts (Tube Lines)
- 15:30 **Q & A session chaired by Anna Walker (Chair of ORR)**
- 16:00 **Reflections on the day**  
John Gillespie (ORR Occupational Health Board)

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## Speakers



**Anna Walker (ORR)**

Anna Walker is chair of the ORR Board and took up the post on 5 July 2009. Prior to taking up this role, she served on the ORR Board from 22 May 2009. Anna is also a member of the Board of Consumer Focus. Anna's previous roles include Chief Executive of the Healthcare Commission from 2004-09, Director General for land use and rural affairs at the Department for the Environment, Food and Rural Affairs from 2001-2003, Director General at the Department for Trade and Industry, responsible for the Government's energy policy from 1998 to 2001. She was Deputy Director General at the Office of Telecommunications (OFTEL) from 1993 to 1997.



**Richard Price (ORR)**

Richard Price was appointed chief executive designate, Office of Rail Regulation, from 16 May 2011 and took up responsibility as chief executive on 17 June 2011. The Secretary of State for Transport appointed him to the ORR Board from 16 May 2011 until 15 May 2016.

Richard has significant experience of economic regulation through his jobs in government and in the private sector. He was previously chief economist and director of performance at Defra since 2006 where he led a radical change programme, reorganising the department to meet its future challenges. Richard led the Enterprise team in HM Treasury from 2002-6.



**John Gillespie (ORR)**

John Gillespie is Chair of ORR's Occupational Health Programme Board. He works for ORR as Head of its Safety Policy and Central Regulation Division. In this role, he leads teams that develop ORR's strategies for regulation of health and safety. He has been an Inspector for more than 25 years in various industries as well as railways, such as chemical manufacturing.



**Claire Dickinson (ORR)**

Dr Claire Dickinson is the ORR's Occupational Health Programme Manager. She joined HSE's epidemiology team in 1986 and then held a number of technical posts in health policy before moving into health and safety inspection. Claire is a fellow of the Institute of Ergonomics and Human Factors and has been a human factors specialist for 25 years carrying out railway work since 2003. She currently leads ORR's Specialist Inspectors' and Occupational Health teams.



**Steve Boorman  
(Abermed)**

Dr Steve Boorman is Medical Director for UK occupational health services for Abermed a commercial provider of OH services operating throughout the UK. He began his OH career as Medical Adviser to the Secretary of State for Transport, before moving to work with Royal Mail for over 21 years, in both OH and safety roles (As Group HSE Director and Director of Corporate Responsibility / Chief Medical Officer).



**Olivia Carlton (TfL)**

Dr Olivia Carlton is an Occupational Physician. She has worked for Transport for London (formerly London Transport) for more than twenty years. She heads up TfL's multidisciplinary occupational health team which includes occupational health medical and nurse specialists, mental health clinicians, a physiotherapy team and addiction counsellors. Olivia has been President of the UK Faculty of Occupational Medicine since May 2011.



**Nick Sutton (DWF)**

Nick Sutton is a solicitor within the Rail Transport Team at the national law firm DWF LLP, which specialises in defending personal injury claims on behalf of the Rail Industry. He deals with a broad range of occupational health issues including work-related upper limb disorders, manual handling, defective work equipment and stress claims, in addition to incidents involving passengers and trespassers. Nick has over four years' litigation experience in conducting multi-party proceedings and handles high-value claims, often exceeding six figures.



**Lynne Milligan (Arriva  
Trains Wales)**

Lynne Milligan is the HR Director at Arriva Trains Wales. Her career includes both HR and operational roles and as a member of the Executive team in Arriva Trains Wales. Her remit includes maximising employee contribution through effective recruitment, employee relations and training and development. Employee health and wellbeing has become an area of increasing importance to the business which is supported by a strategic plan providing both pro-active and re-active interventions.

She is accompanied by Margaret Evans, an HR Advisor from the ATW team, and the project lead for the post-trauma work.



**Steve Crofts  
(Tube Lines)**

Steve Crofts is the Head of Safety Assurance and Risk at Tube Lines, the company responsible for the maintenance and upgrade of the Jubilee, Northern and Piccadilly Lines on London Underground. Steve and his team coordinate safety improvements and initiatives across the company, as well as developing and maintaining processes to ensure risk is adequately managed for capital projects, maintenance activities and day to day asset operation.



**Darryl Hopper (RSSB)**

Darryl Hopper has been the project manager for the Workforce Health and Wellbeing project at RSSB, since April 2012. Darryl worked as a Maintenance Protection Coordinator and then as a Workforce Health and Safety Adviser and spent six years in the London Bridge team with Balfour Beatty and then Network Rail. On leaving Network Rail in 2009, he joined RSSB as Safety Management Systems specialist and was the technical lead in producing the RSSB guidance document 'SMS Guidance – Moving Beyond Compliance'.



**Chris Hext  
(Network Rail)**

Chris has a wealth of experience having worked in the rail industry for the past 35 years. Chris was appointed to the Board of Management at Volker Rail in 2001 as the Safety & Standards Director changing to an enhanced role as Safety & Compliance Director until a career change in February 2011.

Chris then joined Network Rail in the role of Head of Occupational Health & Safety and was responsible for leading a small team of occupational health & safety specialists in areas such as trackside safety and occupational health management. During 2012 Chris moved to become Head of S&SD Integration with a remit to work collaboratively with colleagues within Network Rail, Infrastructure Contractors, RSSB, Trade Unions and the ORR in order to bring about an integrated approach to the management of health, safety and sustainable development. Currently Chris is the Champion for the RSSB Workforce Health & Wellbeing Project.

## Exhibitors

1. ESG (Environmental Scientifics Group Ltd) Tel: 01283 554400 [www.esg.co.uk](http://www.esg.co.uk)
2. Reactec Limited Tel: 0131221920 [www.reactec.com](http://www.reactec.com)

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